# From Supply Chains to Demand Networks – SAP's Supply Chain Vision for the Chemical Industry

Dr. Thorsten Wenzel – Director Solution Management / IBU Chemicals SAP ENR Forum Al Khobar / KSA – May 2015



## **Trends and Market Forces in the Chemical Industry**









#### **Globalization**

High Demand Shift to Asia

China will become selfsufficient and even export

M&A activities → bigger global players

Fight for market access

Volatile raw material and energy costs

### **Regulatory Pressure**

Stringent registration processes

Increasing complexity and frequency of new regulations

Political/social pressure on ecological behavior.

#### **Innovation**

Based on commoditization and competition, an innovative and tightly managed product portfolio is critical.

Combination of products & services is an emerging need

Innovation is a key imperative for growth.

#### **Operational Costs**

Cost and margin pressure impose to reduce operating costs and promote cost transparency

Increasing regulatory pressure requires 'transparent' and compliant processes

## Supply Chain Needs to Adopt to New Business Realities

New methods are required to respond as global supply chains are transforming into demand networks

#### **Volatile Markets**

The customer has more knowledge about products and services than ever before (e.g. Social Networks)

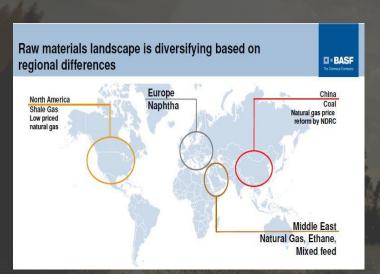
## **Innovative Manufacturing Technologies**

The customer is demanding individualized products (e.g. print your food with 3D Printers)



## **Growing Logistics Complexity**

The customer expects flexible and speedy delivery of ordered products (e.g. delivery within the next hour)

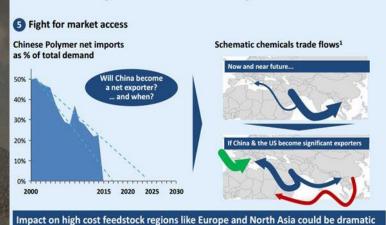






**SPEED** 

Chemical exports from potentially the US, Middle East and China in the long term will search for target markets!



## Are Supply Chain Organizations Prepared for Demand Networks?

Major Challenges for Supply Chain Professionals



#### Manage the Supply Chain in Real Time

Only 20% of Supply Chain Professionals have information available within a day



## **Improve Short- & Long-Term Planning Results**

Forecast accuracy for the first week is in average lower than 70%



#### **Orchestrate the Global Network of Partners**

Less than ~10% of suppliers are directly connected to their customer's supply chain



#### **Execute the Supply Chain efficiently**

About 10% of world-wide GDP is related to logistics spending

## **SAP Supply Chain Solution Strategy**

Enable Businesses to Transform their Supply Chains to Demand Networks



### **Supply Chain Monitoring**

Ensure integrity and predict issues of the DEMAND NETWORK



### **Demand Driven Business planning**

Sense & shape DEMAND. Balance DEMAND plans with NETWORK constraints for profitability



## **Response and Supply Orchestration**

Manage Customer response and orchestrate the supply NETWORK



### **Logistics & Order Fulfillment**

The DEMAND NETWORK requires speed & efficiency in Logistics

THE DEMAND NETWORK



Powered by SAP HANA

## **SAP Supply Chain Architecture Sketch**

Simplified and Harmonized Solution Architecture for Demand Networks



## **SAP Integrated Business Planning**

Speeding up the Supply Chain requires a new Supply Chain Planning approach

#### **Mobile First Experience**

Introduce state-of-the art user experience with communication capabilities (SAP JAM) and MS Excel Spreadsheets

#### **Built on SAP HANA**

Demand Networks require real-time monitoring and a focus on short-term planning

#### **One Harmonized Data Model**

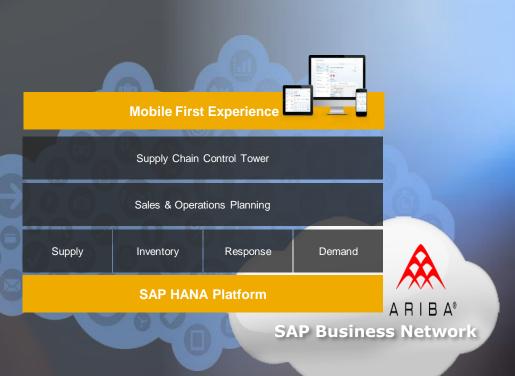
Avoid any latency due to integration efforts and leverage the SAP ERP data model

### **New Planning Algorithm**

Leverage predictive analytics (e.g. demand sensing) algorithm in combination with optimization

### **Cloud First Approach**

The solutions will be provided in the SAP Cloud but also be made available on-premise



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## **Example innovations and roadmap**



- End to End Visibility
   across the supply chain
   for Performance
   Management, Operational
   Reporting and
   Simulation
- SCM Event Management, Serialisation of products and full Batch Management and Traceability

## **SAP Supply Chain Control Tower**



Enable supply chain professionals to navigate, analyze and profitably manage the end-to-end supply chain in real-time

- Increase end-to-end visibility
- Increase on-time delivery performance to customer
- Decrease overall inventory levels while reducing risk
- Increase supply chain agility and reduce supply chain cost

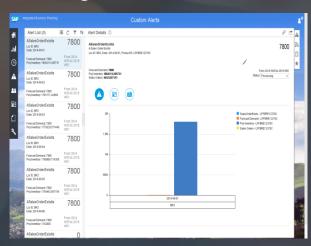


## SAP Supply Chain Control Tower sample use cases

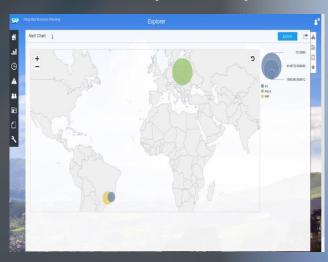
## **KPI Library & Dashboards**



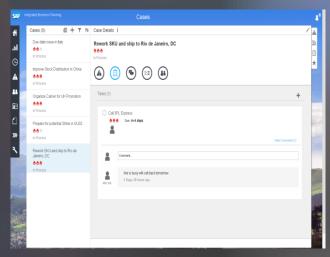
## Alerting to Action



## Global visibility & Analytics



## Collaboration with Task & Case Mgmt.



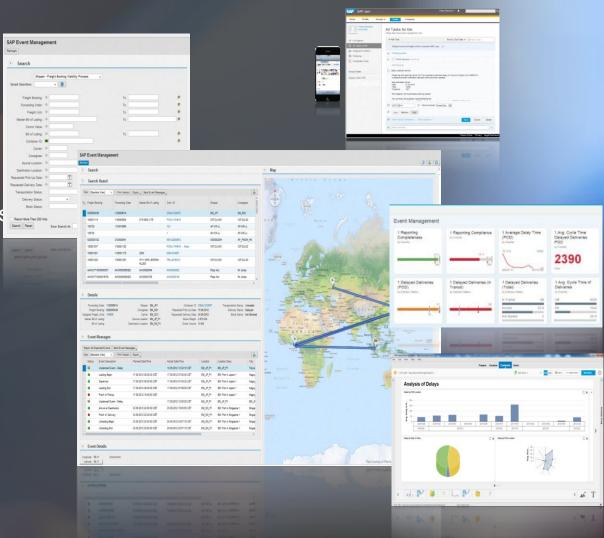
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## **Process Visibility & Goods/Assets in-Transit**

With SAP Event Management

## **Key Features**

- Capture business events and check against milestones
- Notify stakeholders & adjust the business process if required
- Real-time reporting and analysis for insight-intoaction and risk mitigation

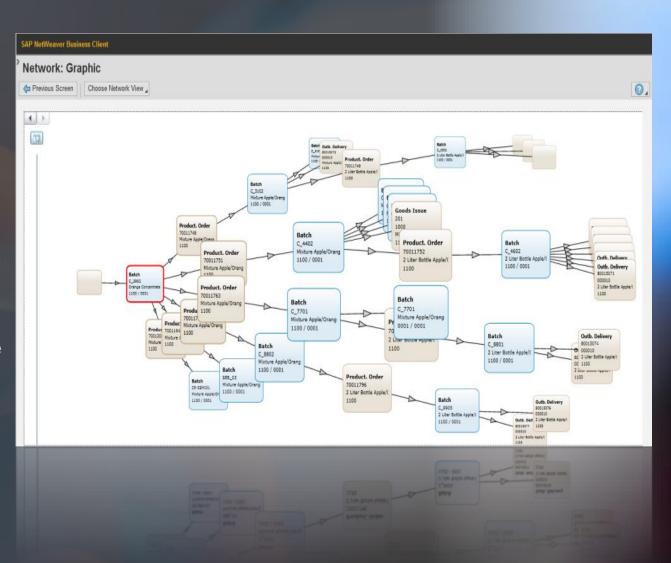


## **Product Genealogy**

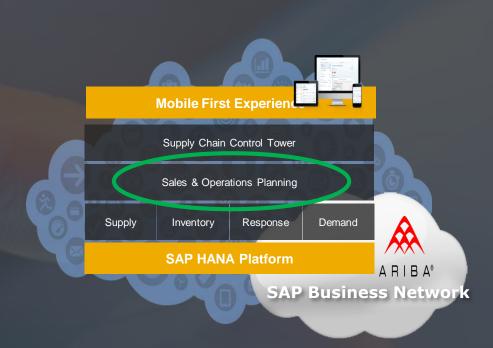
With SAP Global Batch Traceability

## **Key Features**

- Capture & link batch usage across distributed systems
- Graphically explore/ investigate the batch issue
- Fast Reporting to drive precision recall, withdrawal or hold



## **Example innovations and roadmap**



- Market and Consumer Insight with Demand Signal Management.
- Collaborative Demand Planning for both simple and advanced use cases
- 'Demand Sensing' based on inventory, POS, order feeds for short term and daily forecasting and exception management

## SAP Integrated Business Planning for sales and operations

Deliver a cross departmental sales and operations plan balancing the impact on inventory, service levels and profitability

- Create the optimal business plan to drive revenue growth and increase market share
- Effectively balance demand and supply and attain financial targets
- Increase speed and agility of planning and drive most profitable responses
- Improve forecast accuracy and on-time delivery through aligned and integrated Business Planning across short, mid and long term



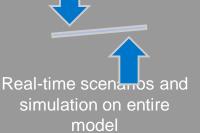


## Key features of SAP Integrated Business Planning for sales and operations

Complete scalable model

Demand, Sply chain, and financial model at aggregate and detailed levels

Real-time what-if scenario planning



Social collaboration



Transparent communication, record decisions

## Where does SAP Integrated Business Planning for sales and operations fit across enterprise planning?



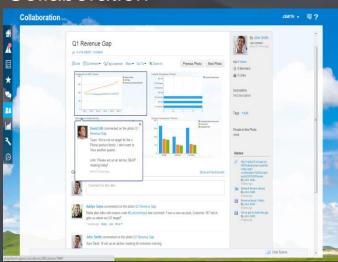
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## SAP Integrated Business Planning for sales and operations sample use cases

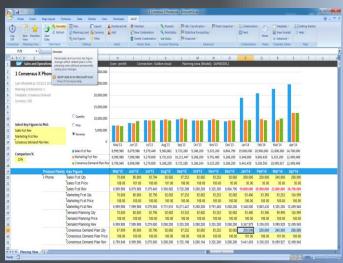
## S&OP process management



## Collaboration



## Simulation



## Dashboard analytics



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## **Integrated Business Planning:** Fast adoption across industries



Consumer **Products** 









































Cameco

syngenta

Mexichem.







Mill **Products** & Mining





SURGUTNEFTEGAS OPEN JOINT STOCK COMPANY



**Pharma** 























































## **SAP Supply Chain Platform for Demand Networks**

World class solution for supply chain monitoring, sales and operations planning, demand management, inventory planning, supply planning, and response management



- Real Time Supply Chain Platform
- □ State of the art User Experience
- □ One Harmonized Data Model

# Thank you!



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