

# SAP HANA Enterprise Cloud

Power of Real Time Computing with Simplicity of the Cloud

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# Why Companies are moving to **SAP HANA CLOUD SOLUTIONS**

Pressure on IT and business to respond and innovate more quickly

## **Business Change Is Outpacing IT**



IT often seen as  
bottleneck in adapting to  
changes in business  
needs and requirements

## **Simplify While Achieving Agility**



An ever increasing  
need for faster time to  
value while simplifying  
the IT landscape

## **Manage Costs and Raise Productivity**

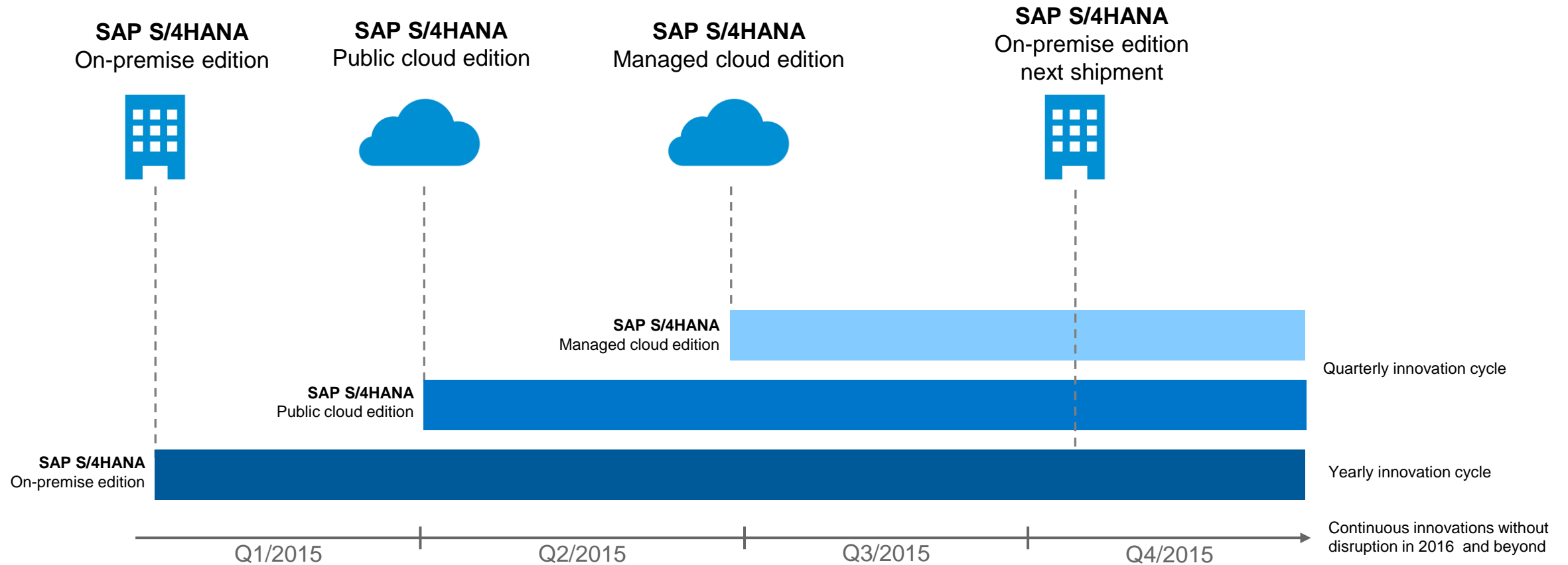


Pressure on IT &  
business to reduce costs  
while still achieving  
business goals

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**75% of New IT expenditures will be for Cloud or hybrid systems by 2016** (per a recent IDC report)

# S/4 HANA Roadmap 2015



**Disclaimer:** This map represents SAP's current plan but is subject to change without any prior notification. Certain planning constraints such as regulatory and licensing issues are outside our control and may impact the timelines.



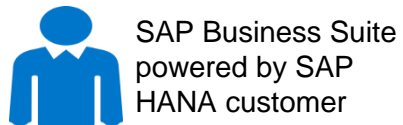
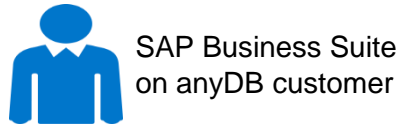
# S4HANA in the HANA Enterprise Cloud



Degree of 'Customization'		Degree of 'Standardization'	
On Premise	HANA Enterprise Cloud	Private Managed Cloud	Public Cloud (SaaS)
Dedicated to One Customer	Dedicated to One Customer	Dedicated to One Customer	Many Customers (Multi-Tenancy)
Customer has System Governance	Customer has System Governance	SAP has System Governance	SAP has System Governance
Full Customer involvement	Customer involvement is part of the model	Limited Customer involvement	Very limited customer involvement
Services by Customer	Services by SAP and Customer (can be delegated to SAP – AMS*)**	Services by SAP**	Services by SAP**
BYOL	BYOL+Subscription*	Subscription	Subscription
End User Access Web+Traditional	End User Access Web + Traditional	End User Access Web + Traditional	End User Access Web only
Unlimited Scope	Solution Scope	Full Application Scope	Standard Appl. Scope
Highly Flexible (do what you want)	Flexible (configurable + add approved component systems)	Standardized (configurable)	Highly Standardized (pre-configured)
Modifications allowed	Modifications not recommended*	No Modifications allowed	No Modifications allowed
Different Software Release Levels	Different Software Release Levels	Same Release Levels	Same Release Levels

# Customer journey to **SAP S/4HANA** – 3 situations, 3 deployment options

## Customer starting point



## Innovation without disruption



Supported by predefined migration,  
system conversion in the cloud and  
deployment packages from partners  
and SAP



## Choice of deployment



On Premise

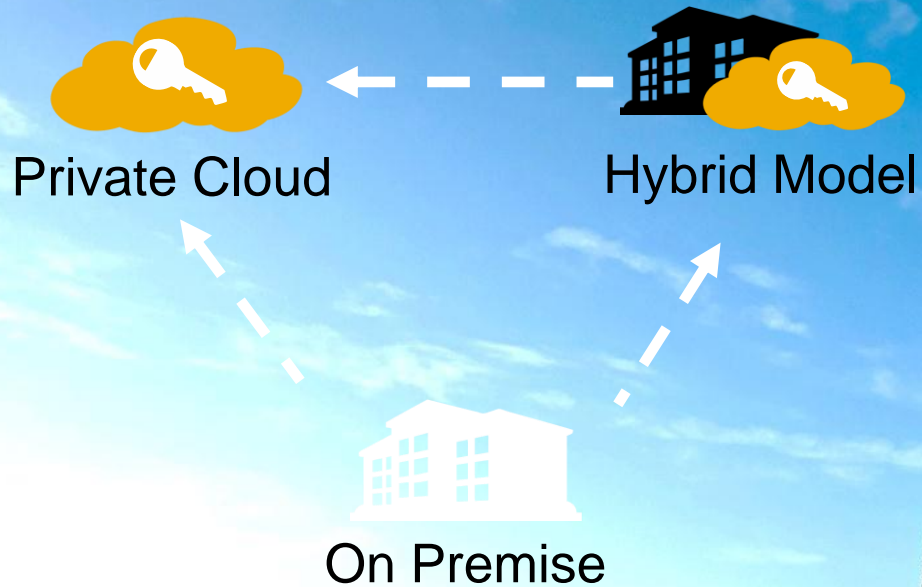


Cloud



Hybrid

# Your Bridge to the Cloud



- Get started with SAP HANA right away
- Security measures frequently audited and confirmed through various Certifications & Attestations
- Maintain unique competitiveness in a standardized or customized environment
- Driving innovation at customers own pace
- One partner approach - single support source for entire stack
- SAP Rapid Deployment Solutions and pre-assembly reduce implementation time
- Simplified integration via pre-built connectors
- Access to most current solution portfolio via SAP Application Management Services



# Cloud Infrastructure

Giving you peace of mind

## Safety and Security



- Advanced IT Security Architecture
- Threat & vulnerability Management
- 24 x 7 Security Monitoring Center
- Physical and network security
- Biometric access control in certain locations
- Fire detection and extinguishing system
- Secure product development lifecycle
- Security measure are audited and confirmed via numerous Certifications

## Service Levels



- SAP's SLA covers the **ENTIRE solution stack**: Infrastructure, OS, DB, HANA DB, and Application
- Robust roles and responsibilities matrix for infrastructure activities.
- Dedicated customer engagement manager and dedicated technical landscape owner
- Guaranteed availability **99.5%**
- Global support **24 x 7**
- Activity reports, analysis, planning, and remediation coordination

## Managed Services

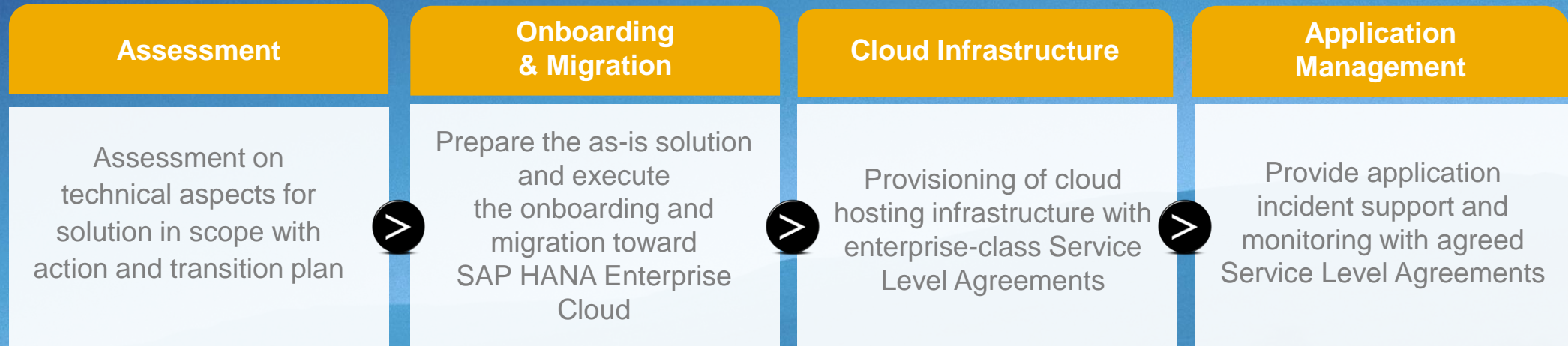


- SAP HANA DB Management – Backups, Upgrades, Monitoring, Restore and Recovery
- Infrastructure Monitoring and Event Detection
- Operating System – Management, Patches, Monitoring



# Core Services for SAP HANA Enterprise Cloud

Assure customer success from discovery, advice, preparation, transition to operations



Rapid Deployment Solutions available for accelerated deployment



# Application Management Services

Maximizing your business value



**CERTIFIED**

## **Best-in-Class**

Quality: ISO 9001

Security: BS7799 / ISO27001

IT SCM: ISO22301

Service Mgmt: ITIL / ISO 20000

Overall Framework: COBIT, ISACA

## **IT Service Processing**



**Lower  
Costs**



**High End-User  
Satisfaction**



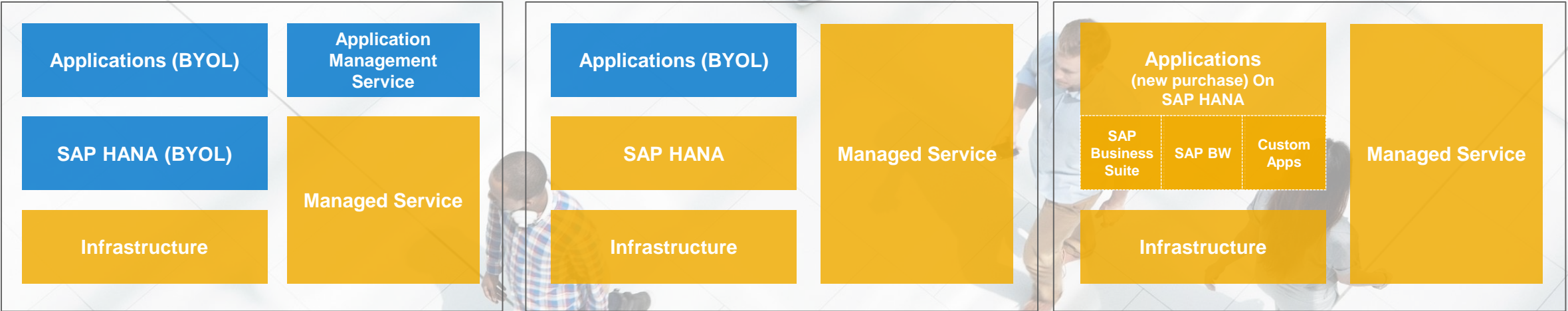
**Lower  
Risk**

- Application Incident Management Services
- Application Change Management
- Implementation of SAP/OSS Notes
- Service Request Fulfillment
- Data Quality Checks / Data Cleansing
- Event Management / Application Monitoring
- Documentation of System Configuration
- Performance Optimization
- Transport Management
- Job Management
- User / Role Management
- Print Management



# Offering flexibility and choice

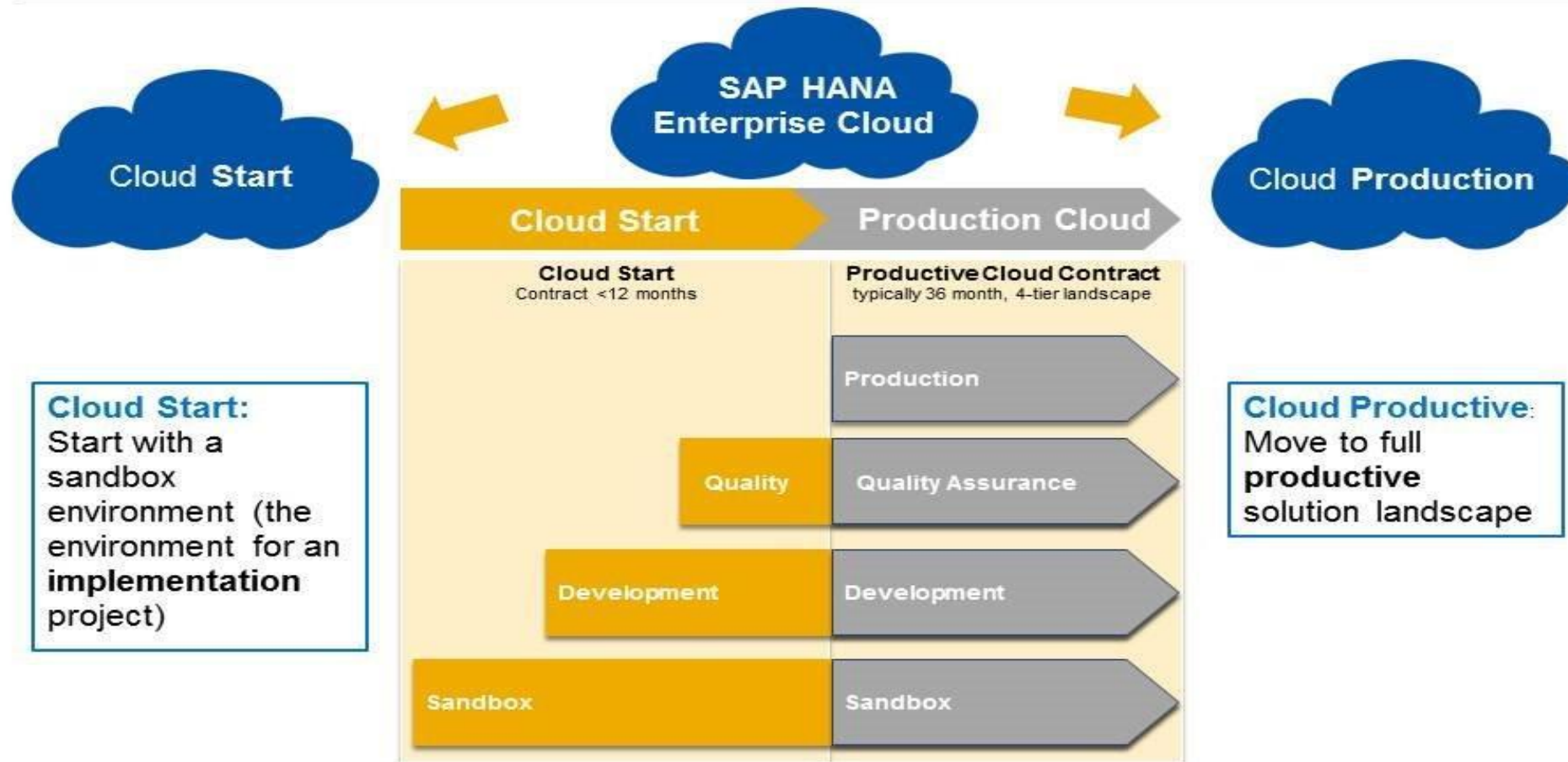
## SAP HANA Enterprise Cloud Scenarios



Increasing Subscription Flexibility

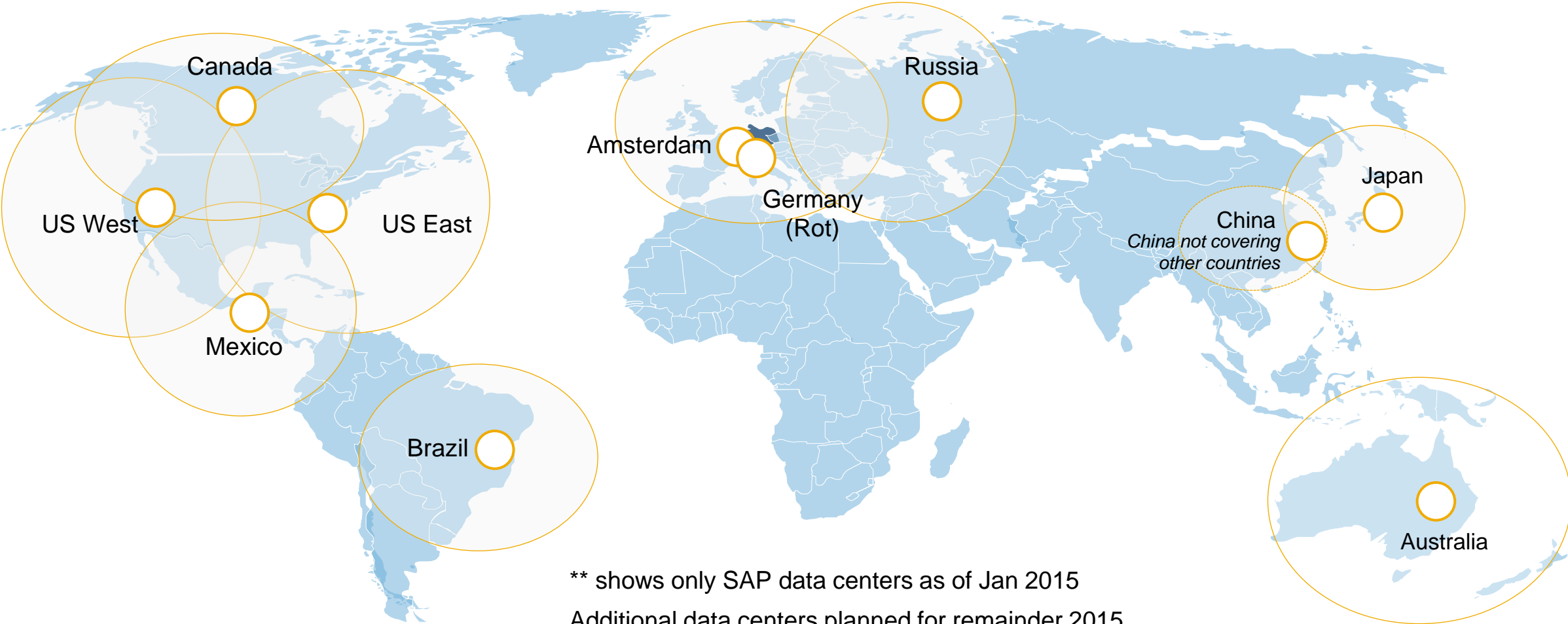


# Leveraging SAP HANA Enterprise Cloud during implementation and production



# SAP HEC data center locations

Global coverage 2015 \*\*



\*\* shows only SAP data centers as of Jan 2015  
Additional data centers planned for remainder 2015



# SAP HANA Enterprise Cloud

## Data Centre information

- Visit [www.sapdatacenter.com](http://www.sapdatacenter.com) for a virtual tour of the new SAP Data centers
- Technical, security and operational overview
- Centre SLA Data
- Cloud solution overviews
- SAP uses SAP – our own first customer!





# S/4 HANA & SAP HANA Enterprise Cloud

SAP is ready to be your chosen partner as you start your journey



**Faster Time to Value**



**Easier Transition**



**Lower Costs**



**Lowest Risk**





# Thank you

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